



MyChildAtSchool (MCAS) FAQs

Please find below a list of frequently asked questions (FAQs) regarding MCAS. You can also refer to the 'MCAS Parent Guide' for support that can be found [here](#).

1. What is MyChildAtSchool (MCAS)?

MyChildAtSchool is an online portal that enables parents to view their child's performance at school in real time via any modern web browser (e.g. Internet Explorer, Firefox, Google Chrome etc) or phone app. The facility allows the child's attendance, messages and timetable to be accessed 24 hours a day.

2. How can I access MCAS?

You can log on to MCAS here: <https://www.mychildatschool.com/MCAS/MCSParentLogin>

3. What is the School ID number?

The School ID number is 12304.

4. How can I receive my login details?

You will have received a 'username' and 'invitation code' from the school to create a MCAS account. Using these details, you can create an account using the 'Redeem Invitation Code' link on the MCAS login page. <https://www.mychildatschool.com/MCAS/MCSParentLogin>

5. I do not have my 'username' and/or 'invitation code'.

Please email admin@johnwarner.herts.sch.uk with the subject heading – 'MCAS Username and/or Invitation Code' and we will send you your details.

6. I have lost/forgotten my MCAS login details.

Please use the 'Forgotten Login Details?' option on the MCAS login page.

7. I am not able to view some of the MCAS modules.

At present only the following modules have been enabled: Attendance, Data Collection, Messages, Timetable and Academic Calendar. You will be notified as and when further modules are added.